

BusinessObjects Enterprise XI 3.0: Administering Servers Windows

Course Summary

Description

This course explains and demonstrates what each server component in BusinessObjects Enterprise does and how it is configured. You will install and configure each component and learn how information flows from server to server for system processes such as logging on to the system, scheduling reports, and viewing reports. You will learn to use the Central Management Console (CMC) and the Central Configuration Manager (CCM) to manage and configure the servers and will also practice troubleshooting system problems when they arise.

Topics

- Preparing, Installing and Configuring BusinessObjects Enterprise
- BusinessObjects Enterprise Architecture
- Performing Common Server Management Tasks
- Managing the Web Application Services
- Managing the Central Management Server and the System Database
- Managing the File Repository Servers
- Managing the Web Intelligence Servers
- Managing the Crystal Reports Server
- Managing the Desktop Intelligence Servers
- Managing the Adaptive Servers
- Managing the Event Servers
- Managing the Program Job Servers
- Managing the Destination Job Servers
- Troubleshooting BusinessObjects Enterprise

Audience

The target audience for this course is system architects/administrators who are responsible for setting up and maintaining a BusinessObjects Enterprise platform.

Prerequisites

To be successful, learners who attend this course must have working knowledge of:

- Tasks involved in supporting BusinessObjects Enterprise users and group's access corporate data through InfoView
- BusinessObjects Enterprise account management
- BusinessObjects Enterprise content management
- BusinessObjects Enterprise security concepts
- BusinessObjects Enterprise InfoView
- NT enterprise security concepts (global & local groups, and directory structure)

Duration

Three days

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Course Outline

- I. Preparing, Installing and Configuring BusinessObjects Enterprise**
 - A. Explain how to prepare, install, and configure BusinessObjects Enterprise
 - B. Test BusinessObjects Enterprise once it is installed
 - C. Verify what updates were applied to the BusinessObjects Enterprise installation (Post Install)
 - D. Maintenance)
- II. BusinessObjects Enterprise Architecture**
 - A. Describe the BusinessObjects Enterprise architecture
 - B. Describe the BusinessObjects Enterprise components
 - C. Explain the information process flows in BusinessObjects Enterprise
- III. Performing Common Server Management Tasks**
 - A. Describe the Central Configuration Manager (CCM) to manage servers
 - B. Describe the Server Intelligence Agent (SIA)
 - C. Describe the Central Management Console (CMC) to manage servers
- IV. Managing the Web Application Services**
 - A. Understand the web application services
 - B. Configure the Java Web Application Server
 - C. Deploy BusinessObjects Enterprise web applications using wdeploy
- V. Managing the Central Management Server and the System Database**
 - A. Use the Central Management Server
 - B. Migrate and backup the CMS system data
 - C. Manage auditing
 - D. Describe authentication and single sign-on
 - E. Map third-party accounts to BusinessObjects Enterprise
- VI. Managing the File Repository Servers**
 - A. Use the File Repository Servers
 - B. Configure the File Repository Servers
 - C. Use the Repository Diagnostic Tool
- VII. Managing the Web Intelligence Servers**
 - A. Describe the role of Web Intelligence servers
 - B. Configure the Web Intelligence servers
 - C. Describe how documents viewing requests are processed by the Web Intelligence servers
 - D. Describe how scheduling requests are processed by the Web Intelligence servers
- VIII. Managing the Crystal Reports Server**
 - A. Use the Crystal Reports Server
 - B. Configure the Crystal Reports Job Server
 - C. Configure the List of Values (LOV) Job Server and LOV objects
 - D. Configure the Crystal Reports Cache Server
 - E. Configure the Crystal Reports Processing Server
 - F. Configure the Report Application Server
 - G. Set and run a schedule for a report
- IX. Managing the Desktop Intelligence Servers**
 - A. Configure the Desktop Intelligence Job Server
 - B. Configure the Desktop Intelligence Processing Server
 - C. Configure the Desktop Intelligence Cache Server
 - D. Configure the Connection Server
- X. Managing the Adaptive Servers**
 - A. Describe the role of the Adaptive Job Server
 - B. Describe the role of the Adaptive Processing Server
 - C. Configure different types of Adaptive Servers

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Course Outline (cont'd)

XI. Managing the Event Servers

- A. Understand events in the BusinessObjects Enterprise
- B. Configure the Event Server

XII. Managing the Program Job Servers

- A. Use the Program Job Server
- B. Configure the Program Job Server
- C. Describe how scheduled programs are processed

XIII. Managing the Destination Job Servers

- A. Use the Destination Job Server
- B. Configure the Destination Job Server
- C. Set a schedule to send an object or instance to a destination

XIV. Troubleshooting BusinessObjects Enterprise

- A. Use best practices when troubleshooting
- B. Use a strategic troubleshooting method